

Mass Casualty/Major Incident Management Plan

Activation

Upon receipt of an alert from credible sources and confirmation of an occurrence of a Mass Casualty/Major Incident, please inform the switchboard on extension **6666**.

If you hear **CODE ORANGE** or **CODE GREEN** over the Public Address (PA) system and do not know what to do, **DO NOT PANIC!** Report immediately to the Lecture Theatre and await further instructions.

Where to go?

In the event of a Mass Casualty/Major Incident, **DO NOT PANIC!** If you do not have a pre-designated role, or are not sure what you are supposed to do or where to go, report immediately to the Lecture Theatre and await further instructions.

DO NOT GO TO THE ACCIDENT & EMERGENCY DEPARTMENT!

The Accident & Emergency Department appreciates your willingness to help. But to avoid staff overcrowding in the department, and to better coordinate the response, please report to the Lecture Theatre and further instructions will be provided to you.

“In case of a Mass Casualty/Major Incident, please report immediately to the Lecture Theatre.”

Your actions during a Mass Casualty/Major Incident are key to the success of the hospital's response.

Where to get information?

To respect the privacy of our clients and to ensure that the most accurate information is provided to the public, **DO NOT GIVE ANY INFORMATION TO THE PUBLIC OR TO THE MEDIA.**

Public Information Officer (PIO)

The Public Information Officer is the official communications coordinator for the hospital during any Mass Casualty/Major Incident. The PIOs' office will be located at the Gazebo in the event of a Mass Casualty/Major Incident to provide all communication to the public and to the media.

“Please direct all enquiries from the public or the media to the PIOs' office at the Gazebo during any Mass Casualty/Major Incident.”

Mass Casualty/Major Incident Management Organizational Chart

